



ALL SEASONS CUSTOM APPAREL

To ensure a smooth and efficient process, we require all customers to agree to the following terms and conditions when providing their own items for customization:

1. **Quality of Items:** We only accept items that are new and unused. The customer must ensure that the items are free from any defects, stains, or damages that may affect the quality of the final product. We reserve the right to reject any item that does not meet our quality standards.
2. **Quantity of Items:** The customer must provide the exact quantity of items required for the order. We recommend providing a few extra in case of any defects or errors. Please provide a breakdown of sizes, colors, and quantities.
3. **Ownership of Items:** The customer must have full ownership or legal authorization to use the items for customization. We will not be held responsible for any legal disputes arising from the use of unauthorized items.
4. **Delivery of Items:** The customer is responsible for delivering the items to our facility. The items must be unpackaged and sorted by size and/or color.
5. **Processing Time:** The processing time for customizing customer supplied items will depend on the complexity of the order and the quantity of items. We will provide an estimated completion date, but we cannot guarantee a specific deadline.
6. **Quality Control:** We will inspect all items upon receipt to ensure they meet our quality standards. If any defects or damages are found, we will notify the customer immediately. We reserve the right to reject any item that does not meet our quality standards.
7. **Liability:** We will not be held responsible for any damages or losses resulting from the customization process, including but not limited to damages to the items or errors in the customization.
8. **Payment:** Payment for the customization service is due in full before the start of the customization process. We accept various payment methods, including credit card, check, and cash.
9. **Cancellation:** Once the customization process has begun, the order cannot be cancelled or refunded. If the customer wishes to cancel the order before customization has started, a cancellation fee may apply.
10. **Intellectual Property:** The customer is responsible for ensuring that any logos, designs, or images used for customization do not infringe on any intellectual property rights. We will not be held responsible for any legal disputes arising from the use of unauthorized or copyrighted materials.

By providing your own items for customization, you acknowledge and agree to these terms and conditions. If you have any questions or concerns, please do not hesitate to contact us.